

Shipping, Warranty and Returns

Shipping

Our normal shipping time is within 48 hours (from the time that your order was processed), and does not include weekends. Please allow a few more business days for your order to arrive to you. We ship UPS Ground from Midland, MI. Some items may ship directly from the factory and smaller items usually ship from our warehouse. Please be aware that you may receive separate packages on different days. Do not be alarmed if your order is not complete in one box! The "Target Date" on the order form is not a promise from us to deliver your product exactly by that date! It is for our information while processing the order. We will make every effort to meet your "Target Date."

Most products can be returned for either a refund or for a replacement of the same item. Non-defective products may only be returned if the item(s) is unopened and in a condition that allows for resale and are subject to a 15% restocking fee, which will be deducted from the refund amount. Shipping charges are not refundable.

Warranty

SenX Technology, LLC warrants the products described herein for a period of 1 year under normal use and service from the date of purchase, that the product will be free of defects in material and workmanship. This warranty does not cover ordinary wear and tear, abuse, misuse, overloading, altered products, or damage caused by the purchaser connecting the unit incorrectly.

THERE IS NO WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION HEREIN. THERE ARE NO WARRANTIES EXPRESSED OR IMPLIED OR ANY AFFIRMATION OF FACT OR REPRESENTATION EXCEPT AS SET FORTH HEREIN.

Returns

SenX Technology, LLC sole responsibility and liability, and purchaser's exclusive remedy shall be limited to the repair or replacement at SenX Technology option, of a part or parts not conforming to the warranty. All products requiring warranty service shall be returned to SenX Technology within 1 year of purchase, shipping prepaid. SenX Technology will return repaired or replaced products to the purchaser via prepaid ground transportation. In no event shall SenX Technology be liable for damages of any nature, including incidental or consequential damages, including but not limited to any damages resulting from non-conformity, defect in material or workmanship.

Neither SenX Technology LLC nor its affiliates shall be liable to the purchaser of this product or third parties for damages, losses, costs, or expenses incurred by the purchaser or third parties as a result of: accident, misuse, or abuse of this product or unauthorized modifications, repairs, or alterations to this product, or failure to strictly comply with SenX Technology's operating and maintenance instructions.

Send Returns to:

SenX Technology, LLC
5315 Sunset Drive
Midland, MI 48640